

THE
COLONNADE
BOSTON

COVID-19 PREPAREDNESS

The safety of our guests and employees is of paramount importance to us. In response to the coronavirus, we have taken additional measures developed after careful examination of global and local health authorities' recommendations to ensure our cleaning and hygiene protocols are even more rigorous.

- All managers have attended both the American Hotel Lodging Association (AHLA), Massachusetts Lodging Association (MLA), National Restaurant Association and Massachusetts Restaurant Association (MRA) webinars on COVID-19.
- All staff members have been briefed on guidelines provided by local and national health authorities.
- All staff have been trained on how to take all necessary precautions including being alert to guests with symptoms and instructing them to contact a doctor.
- The hotel has increased the frequency with which all public contact points such as buttons, handles and doorknobs are cleaned with disinfectant solution on an hourly basis, daily. This includes but is not limited to the elevators, fitness center, guest room and all public access doors.
- Special sanitation procedures for restrooms, kitchen and other facilities have been put in place.
- We have increased the availability disinfectant stations in both staff and public areas, and every guest floor.
- Daily meetings are conducted with staff and management to review the situation advise them on appropriate measures to take to enhance our safety and cleaning procedures.
- For more information on this issue, we encourage you to visit:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>